

November 8, 2019

To whom it may concern,

Good day!

I am writing this letter to formalize my request for proper posting of payment to my PLDT DSL subscription with the below details:

Account Name: Alyza De Guzman

Account Number: 278113337

Telephone Number: 0755235600

Payment was made through a TouchPay kiosk affiliated by Bayad Center in Mercury Drugstore, Comembo branch on November 6, 2019 at 2:57 AM. Amount paid was PHP 1,240.00 to settle the total amount due of PHP 1,237.74 however, I made a mistake in entering the incorrect account number. The payment receipt was already sent as attachment with this letter.

Hope to hear an update regarding this soon as our internet connection was already discontinued arising from this incident. Should you require more information from me, please do not hesitate to reach me via the contact details below.

Contact Number: 09363704860 / 09054375114

Email Address: deguzmanalyza2@gmail.com

Facebook: Alyza Guillermo De Guzman

Thank you very much!

Sincerely,



Alyza De Guzman